



**Utility Management Services, Inc.**



(On a scale of A+ to F)

Phone: (910) 793-6232  
Fax: (910) 793-2946  
Address: 6317 Oleander Dr. Ste. C, Wilmington, NC 28403  
Website: [www.utilmanagement.com](http://www.utilmanagement.com)

**BBB Accreditation**

A BBB Accredited Business since 12/18/2006

BBB has determined that Utility Management Services, Inc. meets BBB accreditation standards, which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses pay a fee for accreditation review/monitoring and for support of BBB services to the public.

<b>Type of Entity</b>	Corporation, Incorporated February 1998, NC
<b>Principal</b>	Mr. Brian Coughlan (President)
<b>Customer Contact</b>	Ms. Janessa Goldstein (Corporate Counsel)
<b>Number of Employees</b>	15
<b>Business Category</b>	Energy Service Companies, Contractors - Electrical Commercial
<b>Products &amp; Services</b>	We analyze small to large businesses electric bills to ensure no past billing errors and they are on the best rate possible based on their usage history.

**Customer Complaints: 0**





**Ron Hoffman**  
Account Manager

Toll Free: 888.867.3230 ext. 309  
 Fax: 910.793.2946  
 Email: RHOFFMAN@UtilManagement.com

6317 Oleander Drive, Suite C  
 Wilmington, NC 28403  
 Toll Free 888.867.3230 Fax 910.793.2946  
 UtilManagement.com

## Data Release Authorization & Service Agreement

<b>Customer</b>	Corporate Name <span style="font-size: 1.2em;">City of Senoia</span>				
	DBA Name(s) if applicable				
	Other Name(s) that appear on utility bills				
	Type of Business (Rest, Manufacturer, Hotel, etc.) <span style="font-size: 1.2em;">Municipality</span>			EIN	
<b>Contact Person</b>	<input type="checkbox"/> Mr. <input type="checkbox"/> Ms. <input checked="" type="checkbox"/> Mrs.	First <span style="font-size: 1.2em;">Debby</span>	MI	Last <span style="font-size: 1.2em;">Volk</span>	Title <span style="font-size: 1.2em;">City Clerk</span>
	Telephone <span style="font-size: 1.2em;">770-599-3679</span>		Fax <span style="font-size: 1.2em;">770-599-0855</span>		Email <span style="font-size: 1.2em;">dvolk@senoia.com</span>
<b>Physical Address</b>	Street <span style="font-size: 1.2em;">80 Main St</span>			City <span style="font-size: 1.2em;">Senoia</span>	St <span style="font-size: 1.2em;">Ga</span>
				Zip <span style="font-size: 1.2em;">30276</span>	
<b>Mailing Address</b>	Street			City	St
	<input checked="" type="checkbox"/> Same as Above			Zip	
<b>Account Information (list additional accounts on addendum)</b>					
Utility Provider		Account Number		Power Provider Login Information	
				Username:	
				Password:	

### CONDITIONS

1. **AUTHORIZATION:** Customer authorizes utility supplier(s) to provide Utility Management Services, Inc. ("UMS") written and on-line access to all historical and ongoing account information for all of Customer's electricity accounts. Customer also authorizes UMS to act as Customer's agent to secure refunds and execute documents and contracts on behalf of Customer to procure electricity or natural gas and implement savings opportunities.
2. **ACCOUNT NUMBERS:** Customer agrees to provide a copy of a recent bill for each utility account.
3. **BILLING AUDIT:** UMS will audit Customer's historical billing and usage information to search for rate savings opportunities, billing errors, metering errors, overcharges and other savings opportunities. If rate savings opportunities or errors are found, UMS will work to implement change(s) and/or secure credits or refunds.
4. **COST: GUARANTEE - IF THERE ARE NO SAVINGS OR REFUNDS, THERE WILL BE NO CHARGE TO THE CUSTOMER.** Customer agrees to pay one half of savings received due to implemented changes that were identified by UMS and one half of any credits or refunds received due to identification of errors by UMS.
5. **TERM:** The term of this agreement is 48 months from the effective date of the change for each account. Thereafter, agreement automatically renews on a monthly basis unless customer requests in writing to stop receiving services. UMS agrees to conduct periodic reviews of customer's accounts throughout the term. In the unlikely event of a dispute, it will be resolved in New Hanover County, NC in accordance with NC law. If either party is awarded a judgment in a dispute concerning this agreement, the other party agrees to pay the reasonable attorney's fees and court costs of both parties.

**Customer agrees to the conditions listed above and that this is the whole agreement.**

Authorized Signature	Printed Name	Title	Date
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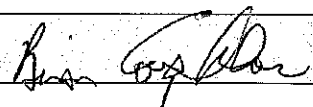
**CUSTOMER AUTHORIZATION FORM  
for Agent/Rate Consultant Authorization**



**CUSTOMER INFORMATION**

<b>Company Name/Address</b>	<b>Name of Contact</b>
<b>Phone No.</b>	<b>Title</b>
<b>Fax No.</b>	<b>Email Address</b>
<b>Signature</b>	<b>Effective Date</b>
<b>Printed Name</b>	

**AGENT/RATE CONSULTANT INFORMATION**

<b>Company Name/Address</b> Utility Management Services, Inc. 6317 Oleander Dr. Suite C Wilmington, NC 28403	<b>Name of Agent Contact</b> Brian Coughlan, President
<b>Phone No.</b> 910-793-6232	<b>Fax No.</b> 910-793-2946
<b>Email Address</b> audits@utilmanagement.com	
<b>Signature</b> 	<b>Effective Date</b>
<b>Printed Name</b> Brian Coughlan, President	

**ACCOUNT IDENTIFICATION**

<b>1.</b>	<b>11.</b>
<b>2.</b>	<b>12.</b>
<b>3.</b>	<b>13.</b>
<b>4.</b>	<b>14.</b>
<b>5.</b>	<b>15.</b>
<b>6.</b>	<b>16.</b>
<b>7.</b>	<b>17.</b>
<b>8.</b>	<b>18.</b>
<b>9.</b>	<b>19.</b>
<b>10.</b>	<b>20.</b>

**AUTHORIZATION**

This authorization allows designated Agent/Rate Consultant to view historical and ongoing billing, rate and usage information including on-line access to usage information and to initiate a rate change request on the Customer's behalf. This authorization remains in effect until otherwise revoked by the Customer in writing. This Authorization operates completely independent from any agreement/contract between the Agent/Rate Consultant and the Customer. Georgia Power is not a party to such agreements. Customer releases Georgia Power of any legal liability from the release of customer information to the designated Agent/Rate Consultant.

MAIL OR FAX THIS FORM TO:  
Georgia Power, Business Call Center  
BIN #90000  
2500 Patrick Henry Parkway  
McDonough, GA 30253  
Email to G2GPCRATEREV@southernco.com or fax to the Business Call Center at 678-623-6116  
Phone: 1-888-655-5888