



The City of Senolia offers a **Leak Adjustment Water Protection Program**. Details of the Protection Program are below along with coverage amounts charged per meter:

- Eligible residential and irrigation customers are enrolled in the first tier of residential and irrigation Protection coverage, which is \$1,000 coverage (per year) for \$2.00/month. Additionally, you may request to enroll in the second tier, which is \$2,000 in residential and irrigation coverage (per year) for \$4.00/month.
- Eligible Commercial, Industrial and school customers are enrolled in the first tier of Protection coverage, which is \$5,000 coverage (per year) for \$10.00/month. Additionally, customers may request to enroll in the second tier, which is \$10,000 of coverage (per year) for \$20.00/month.

With City of Senolia **Protection Program**, should you have a leak you are **responsible for paying your base charge and your average bill over the last 3 months**. The Protection can only be used towards one leak in a 12-month period. For water charges in excess of coverage, we will apply an adjustment following application of Protection.

We will apply a Protection charge of \$2.00/month for \$1,000 leak adjustment Protection for residential and irrigation and \$10.00/month for \$5,000 leak adjustment Protection service. If you wish to apply for the higher tiers of coverage, please call (770) 599-3679.

Should you decide to not participate in our **Protection Program**, please let us know that you wish to "opt out" by emailing us at aedens@senolia.com or completing the waiver contained within this document and returning to City Hall within thirty days of enrollment. We will remove the charge on future bills; however please note that you will be responsible for paying all balances due after we provide any adjustment subject to our updated Policy and at our sole discretion.

*No credit will be given in any twelve (12) month period above the Protection coverage amount for any leak occurrence; nor to anyone who has opted out of coverage. The "Protection Program" as implemented by the City of Senolia, shall mean a program by which eligible customers will be protected from inordinate charges in the event of a leak as defined in the Leak Adjustment. No protection is afforded to any eligible customer who fails to repair a defective waterline leak after ten (10) days of notification or detection of said leak. The City of Senolia may deny leak protection coverage partially, or in its entirety, at its sole discretion.