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The City of Senoia is excited to announce the availability of Sensus Analytics to all residents! This online service allows you to monitor your water usage, set alarms, and check for possible leaks. This is a free service for all customers. Below are the instructions for setting up your account with Sensus Analytics. It is highly recommended you utilize this tool to monitor your water service to reduce excessive usage & cost.



**First-time users must set up an account.**

By using this Customer Portal, you are indicating your agreement to the Terms of Use. If you choosenot to accept the Terms of Use, you will not be able to use the Customer Portal.

1. The Customer Portal website (<https://my-gpcsn.sensus-analytics.com/>) requires the use of a supported web browser. Below is a list supported browsers:
 a) Internet Explorer
 b) Google Chrome
 c) Safari
 d) Firefox
**2.** Using a supported browser (as describe in above), go to and click “Need to set up an account?” Accept the Terms and Conditions and enter your email address.
 a) If you intend to have multiple users log into the portal, you may want to set up a distribution email list. For information on doing that, please do a web search “how to set up an email distribution list” since instructions will vary widely based on your email client.
b) You can add as many alert recipients as you wish once registered but you may only have one email registered to the account sign in. This will allow multiple people to monitor the alerts that you wish to receive.
**3.** An email invitation with a link will be sent to the email address you enter. Click the link to finish account set up.
**4.** Input your account information.
a) If you have multiple accounts, choose one account to set up initially. Additional accounts can be added after sign-in on the User Settings page.
b) Your account number can be found on your bill; be sure to enter it exactly as it appears.
**5.** You will then be returned to the sign-in page.
**6.** Sign in using the email address and password you created.
**7.** If you input a cell phone number, an activation code will be sent as a text message. Once you have signed in you will be prompted to enter the code.

8. Once your account has been setup, you will be able to setup your dashboard with your usage reports, alarms, etc.