

City of Senoia
New Resident Information



City of Senoia
P.O. Box 310
Senoia, GA 30276
(770) 599-3679

Water / Sewer / Sanitation

Water Deposit – Application form is on our website at www.senoia.com

- A. Owner \$100 + \$35 non-refundable admin fee
- B. Renter \$235 + \$35 non-refundable admin fee

Usage	Approved Residential Rate		
	Water Inside City	Water Outside City	Sewer
0-1000 gallons	\$21.90	\$32.16	\$27.33
1001-5000 gallons	\$7.54 per 1000	\$8.90 per 1000	\$6.64 per 1000
5001-10,000 gallons	\$8.49 per 1000	\$9.86 per 1000	\$6.64 per 1000
10,001-15,000 gallons	\$9.46 per 1000	\$10.82 per 1000	\$6.64 per 1000
over 15,000	\$10.41 per 1000	\$11.78 per 1000	\$6.64 per 1000

Meter reads are downloaded the middle of each month. The bills are assessed for the previous month's water consumption. Bills are mailed out the third week of each month by a third party biller and are due the following month on the 15th. A 10% late fee is assessed on the 16th and water service is subject disconnection if not paid by the 25th. If services have been cut off, the balance due and a \$50 reconnect fee must be paid prior to re-establishing service. Sewer is billed based on water consumption (if applicable).

Storm water Fee

- Houses \$9.00 / month
- Apartments \$5.00 / month

*Businesses are based on square footage.

Conservation Meters (for irrigation systems)

\$1050.00/meter

\$21.90 monthly fee (0-1,000 gallons), usage above 1,000 gallons above rates are applied.

Meter can be deactivated in off-season for \$50.00 and then reactivated for an additional \$50.00 to avoid \$21.90 monthly fee in off-season. Please call city hall to have this setup.

Leak Protection Program

Eligible residential and irrigation customers are automatically enrolled in the first tier of residential and irrigation protection coverage, which is \$1,000 coverage (per year) for \$2.00/month. You may request to enroll in the second tier, which is \$2,000 in residential and irrigation coverage (per year) for \$4.00/month.

Eligible Commercial, Industrial and school customers are enrolled in the first tier of protection coverage, which is \$5,000 coverage (per year) for \$10.00/month. Additional coverage may be added. You may request to enroll in the second tier, which is \$10,000 of coverage (per year) for \$20.00/month.

If you wish to not be enrolled in the Leak Protection Program you will need to fill out the "Opt-Out" form at www.senoia.com and submit to aedens@senoia.com.

Sanitation Fee (garbage, recycling, limbs, leaves & grass weekly pick-up)

\$16.00 /month

Garbage and Recycle – must be out by 6:00 a.m. on your designated trash day

Limbs, Leaves and Grass - must be out by 6:00 a.m. on Monday

(If not out by designated time on designated day, trucks will not return)

NOTE: *Holidays Observed - New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving Day & Christmas Day. If the holiday falls on or before your service day during that work week, your service will be delayed by one day.*

A minimum residential bill (0-1,000 gallons water, sewer, sanitation, storm water & tier 1 leak protection): \$77.05

Payment Options:

*Online at www.senoia.com

*Mail to P.O. Box 310

*Drop box located at City Hall



CodeRED Alert System

The City of Senoia has partnered with ONSOLVE to bring the residents of Senoia a city wide alert system. To register go to www.senoia.com and click on the codeRED link. The city will be using CodeRED to send out road closures, water outages, boil advisory's, any public safety issues along with City events. There is also a place you can select to get weather alerts as well for our area. You can register any email, cell phone, land line or social media account. There is also a CodeRED app you can download to your device. We are very excited to bring this to the City of Senoia and look forward to keeping our residents safe & informed.

Senoia City Parks and Recreational Trails

Freeman Sasser Building at Seavy Street Park

423 Seavy Street

Capacity 100 – form online at www.senoia.com

* Refundable Deposit \$200

* City Resident Rental Fee \$250

Stone Lodge at Marimac Lakes

140 Pylant Street

Capacity 45 – form online at www.senoia.com

*Refundable Deposit \$200

*City Resident Rental Fee \$400

Golf Cart Permit/Renewal

*Permits & renewals are processed by the Senoia Police Department located at 505 Howard Road.

*The application is available on the city’s website at www.senoia.com

*\$68 fee (3 year tag)

For additional information, please visit www.senoia.com

For events and downtown information please visit www.enjoysenoia.com or our Welcome Center located at 68 Main St. (Wednesday–Saturday, 11:00am – 3:00pm)

Pollard Residential Waste Services

Bulk Item Collection

770-599-1811

Bulk items are items that are too large to fit in your trash can. They cannot exceed five feet in length, four feet in width or weigh more than 100 pounds. Pollard Residential Waste Services reserves the right to use their discretion when removing bulk items. Please contact us if you have any questions.

Acceptable Items:

- Water Heaters
- Household Furniture
- Large Toys (kiddie pools, disassembled swing sets, playhouses)
- Mattresses & box springs
- Bed Frames
- Appliances (washer, dryers, stoves, dishwashers, microwaves)
- Grills (no propane)
- Patio Furniture (glass removed)
- Lawn Mower (push type only – gas & oil removed)

Unacceptable Bulk Items:

- Refrigerators & freezers
- Construction demolition materials (bricks, drywall, ceiling tiles, plywood, wood roofing, etc.)
- Carpet
- Tree Stumps
- Tires
- Hazardous Materials
- Concrete
- Glass
- Engines
- Batteries
- Electronics (televisions, computer's, etc.)



Pollard Residential Waste Services Recycling Guide

Acceptable Items:

Newspapers
Magazines
Junk mail
Phone books
Catalogs
Cardboard
Office or copy paper
Plastic bottles & jugs
Aluminum cans
Metal cans
Plastic bags

Unacceptable Items:

Glass
Paper towels
Paper plates
Tissue paper
Waxed paper
Aluminum foil
Styrofoam
Cereal box liners
Aerosol cans
Microwaveable food containers

Material Preparation:

- Rinse all jars & cans
- Empty plastic bottles & aluminum cans
 - Remove bags from cereal boxes
 - Break down cardboard so that it lies flat
- Do not recycle items such as aluminum foil, resealable bags, or plastic bags that have been in contact with food.



www.senovia.com

Pollard Residential Waste Services

770-599-1811

Household Trash Removal

*All items must be bagged. Do not place loose trash into the container.

*Trash containers and recycling bins should be brought to the curb no later than 6:30am on your designated trash day.

Recycling Service

*Recycling is picked up with your solid waste on your designated day. They are not picked up at the same time. They are serviced by two different trucks. Glass is no longer able to be recycled with Pollard.

Leaf & Limb Service

*Leaf & limb service is **every** Monday. Due to an increase in residents using this service, please allow additional days for pickup.

*Place all yard debris on the curb Sunday for Monday pickup please.

*All leaves & grass trimmings must be in paper biodegradable bags.

*Limbs cannot have a diameter greater than 4 inches and each section cannot be greater than 6 feet.

Bulk Item Service

*Bulk item pickup is available every Monday.

*You **must** call ahead to arrange pickup of items (770-599-1811)

*Only 2 items will be picked up each Monday.

Service Days for the City of Senoia

Tuesday:

Martinwood
Springdale
Ivy Ridge
Hutchinson Cove
Rockaway Road
Old Rockaway Road
Hutchinson Lake Road
Main Street (#302-#334)
Coweta Street (#259, #279, & #319)
Tucker Road
South Ridge

Wednesday:

Morningside
Twin Lakes
Heritage Pointe

Thursday:

Willow Dell
Gin Property
Fieldstone Estates
Cumberland
Couch's Hill
Emmett Freeman Road
A Better Way
Matthew Street
Stallings Road
Standing Rock Road
Miller Court
Drake Street
Turin Road
Baggarly Way
Traditions

Thursday (continued):

Pylant Street
Alley Way
Amey Street
Howard Road
Norton Road
Rockhouse Road
Seavy Street (#125-#180)
Morgan Street (#19-#103)
Couch Street (#6-#38)
Johnson Street (#9-#14)
Main Street (even #'s below 300)
7672 Wells Street
7780 Wells Street
Highway 16 (#7630-#7770)
Morgan Farms
Woodchase
Standing Oaks

Friday:

Main St. (odd #'s below 300)
Ray Street
Coweta Street (#5-#134)
Couch Street (#102-#148)
Middle Street
Barnes Street
Johnson Street (#143-#356)
Horseshoe Bend
Branch Street
Seavy Street (#265-#618)
Clark Street
Quick Drive
Highway 85
Luther Bailey
Stonebridge Way
Miracle Way
Crook Street
Bridge Street
Morgan Street
Travis Street
Johnson's Crossing
Keg Creek
Grafton

SET UP SCHEDULED AND RECURRING PAYMENTS

First go to senoia.com and select "online payments"

You will need to create an account if you haven't already.

BEFORE YOU "ADD TO CART" do one of the following:

****I want to schedule a *one-time* payment future date and time.****

Payment Review

Please note that by setting up an auto payment you are authorizing us to use your credit card information for processing it.

Configuration

Scheduled Recurring

Scheduled Date: Time: Make sure the date and time is in the future.

Payment

Amount (\$) Current Balance \$159.98

Payment Method

Credit Card You can pay the invoice amt. or partial payment.

Card Number VISA MasterCard

Expiration Date

CVV

Name on Card

Account

Type

Address

Number

It can take up to 2 online.

***I want to schedule *recurring* payment (each month)
set-up instructions.***

Configure an Auto Payment

Payment Review > Thank You

Please note that by setting up an auto payment you are authorizing us to use your credit card information for processing it.

Configuration

Scheduled Recurring

Notify before processing

Notify day(s) before processing the p

Recurrence Schedule

Recur on day of every month(s) at

Start Date

End Date

End after occurrences

Current Balance

Threshold Amount (\$)

Payment Method

Credit Card

Card Number

Account

Type
Address
Number

It can take up to 24 hours for payments to app online.

Annotations:

- Set the as recurring when you want to be every month Automatically
- Check to get a notification email every how many days are set by the customer
- Set the calendar day that they want it to hit each month and time
- Make sure start date is the day set to recur on
- This set for every month, if the bill is every two months set it as a "2". For monthly set as a "1"
- Threshold is for your bank acct not to get hit with a large amt in case you have a larger than normal bill due to leak, etc.
- The recurring will pay this amt. if it is 0 it will not process that month.

TO CANCEL YOUR AUTOMATIC PAYMENT.

Add Account

\$91.84

erman Way

\$91.84
 Past Due

ADD TO CART
 AUTOPAY

Click on line

Printable Bill History

Payment Type	Amount/Threshold	Amount	Schedule	Status
Scheduled		\$1.00	12/14/2022	Active



Configure an Auto Payment

Disable Delete

Payment Review

Please note that by setting up an auto payment you are authorizing us to use your credit card information for processing it.

Configuration

Scheduled Recurring

Scheduled Date: 12/14/2022
 Time: 07:01 PM

Payment

Amount (\$): 1.00 Current Balance: \$91.84

Account

Type: Utility
 Address: 2099 ALDERMAN WAY
 Number: 34120

It can take up to 24 hours for payments to appear online.

Thank You